



Sonim Takeback and Recycle Program

As a responsible manufacturer of mobile phones and accessories, Sonim understands the importance of better environment and greener tomorrow.

In our effort to ensure a better future and acting responsibly towards the environment, we at Sonim adopt eco-friendly practices in disposing the e-waste generated out of our products.

We believe that saving the environment is a shared responsibility between us and our customers.

We offer take back program that enables our customers to dispose, recycle and re-use our products in eco-friendly manner.

We encourage our customers to join us in this venture to save the environment by participating in our take back program and contribute to clean environment by reusing the resources.

How does the take back program work?

Customers can contact our global support team either via call or email to raise the request for recycling the product. Our support team would ensure to arrange the pick- up from your location. Once picked up, customers can track the shipment via the carrier tracking no.

Contact us at:

USA Toll Free #:	+1 888 858 9460
Canada Toll Free #:	+1 888 218 6999
For other countries contact list :	Visit : http://www.sonimtech.com/index.php/support3/online-support
Email:	support@sonimtech.com
Operational Hours:	24/5, Monday to Friday

What can be recycled?

Under E-Waste Management, we will accept and recycle all Sonim branded mobile phones, chargers, headphones and other Sonim approved accessories. It is advisable that customer either back up or erase all the data in the mobile phone before depositing them for recycling.