

# Introducing SonimWare



## Sonim's comprehensive software that puts the Ability in Durability

At Sonim, we understand it takes more than just a rugged phone running Android to succeed in today's fast-paced world. You need durability, but you also need the ability to manage and optimize your mobile ecosystem quickly and effectively.

That's why we developed SonimWare, a comprehensive set of software tools, applications and utilities designed specifically for the needs of our customers that rely on Sonim devices.



Your ultra-rugged phone is now also ultra-smart, ultra-capable, and ultra-intuitive.

# SonimWare

### Comprehensive solutions

SonimWare offers solutions in a number of key areas, including device provisioning and deployment, remote application management and updates, enterprise security, productivity and safety tools, trouble shooting, diagnostics and tech support, as well as support for a variety of third-party applications.

### Hardworking utilities

The SonimWare toolbox includes SCOUT, a free intelligent solution for device provisioning, configuration, deployment, management and support. SCAN, a powerful app that turns your XP8 into a reliable 1D/2D barcode scanner. SOS (COMING SOON), a free safety app that notifies contacts in the event of an emergency. And CLOUD, a web-based administration console that interacts with on-device apps, allowing for easy setup, customization, updates and support.

### Everyone benefits

SonimWare provides utility for people in all areas of your organization. From workers in the field, to operations and IT departments, to device administrators and management. Everyone will appreciate the increased efficiency that SonimWare brings to their workday.

## Why use SonimWare?

### 1. It's an essential tool

SonimWare's comprehensive suite of software tools, applications, and utilities are designed to improve the productivity of both workers and management, making it an essential tool that delivers results throughout your organization.

### 2. It's easy to use

SonimWare features an intuitive interface that makes it easy for administrators to optimize device screens, control settings and features, and push out firmware updates to team members. The streamlined layout also makes it easy for workers in the field to do their job more effectively.

### 3. It's secure

SonimWare meets a strict set of security requirements and receives regular updates to keep your devices safe and secure. For additional security, SonimWare lets you lock down devices, limiting access to only the apps and features that you specify.

### 4. It scales

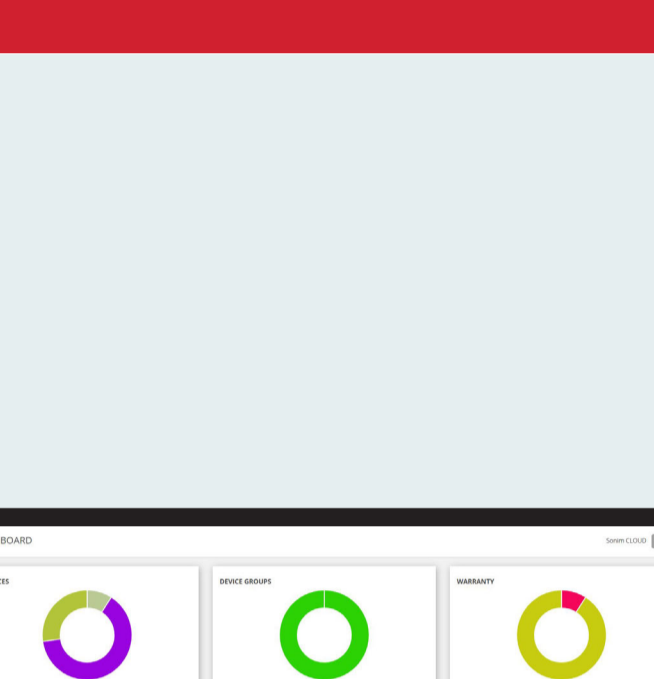
Whether you're a ten-person operation, or a Fortune 500 company managing hundreds of workers in the field, SonimWare makes provisioning, deploying, and customizing a large number of devices fast and easy.

### 5. It works everywhere

Sonim CLOUD allows administrators to update, manage and communicate with devices over-the-air through a comprehensive, web-based toolbox loaded with helpful setup, utility and support solutions.



Ultra-rugged hardware. Ultra-capable SonimWare.



## What's inside:

### SonimWare /CLOUD

#### Manage and control devices with CLOUD.

Your teams depend on their devices to be optimized to allow them to work and communicate safely and efficiently. Thanks to Sonim CLOUD, you can provide them with high-level device support from anywhere.

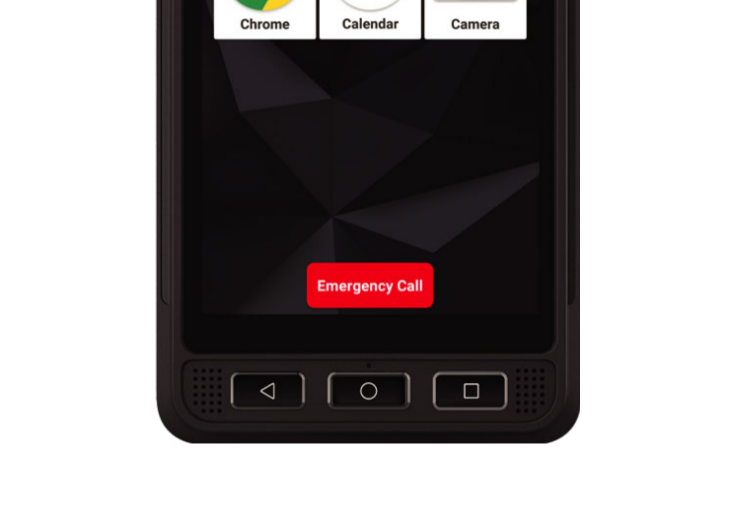
CLOUD features a web-based console that gives administrators a comprehensive toolbox of solutions to effectively provision, deploy, update, and manage devices. It also provides the ability to remotely troubleshoot and communicate with devices as needed.

#### Features

**Remote updates:** Push out application updates, contacts and SCOUT configurations including Kiosk, SafeGuard, MDM Helper and Call Screening, to devices from anywhere.

**Seamless integration within the SonimWare toolbox:** CLOUD makes it easy to setup and manage other tools like SOS and SCAN.

**Total control from anywhere:** Monitor device status, allow or block operating system updates, view applications installed on devices, remotely setup device hotspots, lock or reset devices and remotely register devices or check the warranty status.



### SonimWare /SCOUT

#### The all-in-one solution for device configuration, management and in-field technical support.

SCOUT makes managing and customizing your devices quick and easy. From fast deployment and over-the-air updates, to device control and troubleshooting, SCOUT is SonimWare's digital agent that works to simplify and enhance how teams use their devices.

Within SCOUT you'll find a suite of helpful tools for setup, deployment, customization, and security that provide guidance for all of the advanced control capabilities of SonimWare.

#### Features

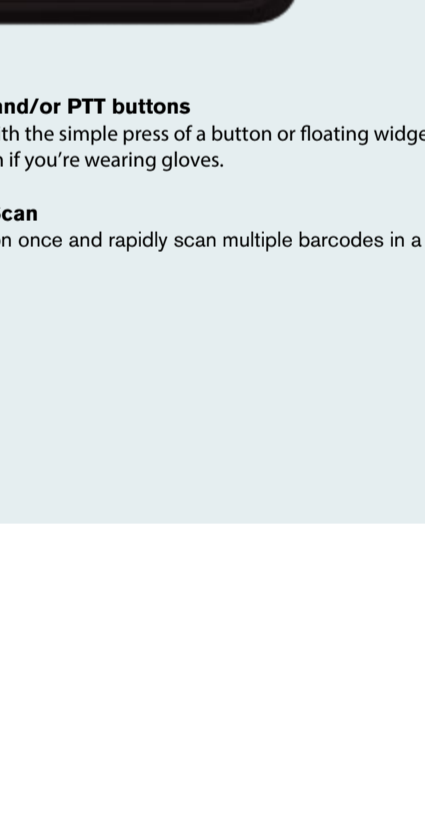
**Setup Wizard:** Saves time setting up and deploying large numbers of devices and eliminates errors associated with manual device customization.

**SafeGuard:** Provides complete and total control over apps and features, ensuring that devices are optimized for work related functions.

**MDM Helper** Control key areas that are critical to your organization by setting whether specific devices features are turned on/off or available/unavailable.

**App Updater:** Install or update applications silently or inform users that new updates are available.

**Kiosk Mode:** Keeps things simple for device users by letting you customize the look, feel and access to apps. Kiosk Mode is perfect for reducing on-screen distractions when working in hazardous environments.



### SonimWare /SCAN

#### Turn your XP8 into an ultra-rugged barcode scanner.

The XP8 is one of the most rugged and reliable smartphones on the market. And with Sonim SCAN, it's also one of the most reliable barcode scanners.

Gone are the days of carrying separate devices. With the simple press of a button, the powerful camera on the XP8 turns into a fully functional barcode scanner that lets you scan up to 45 barcodes per minute with full 1D and 2D support.

#### Features

**No additional hardware** Sonim SCAN downloads directly to your XP8, so there's no need to carry an expensive dedicated scanner.

**Multiple ways to transmit data** Use data insertion to enter barcodes into any text field, application or broadcast for deeper integration into your workforce app.

**Customizable tones and alerts** Choose from a variety of tones and alerts so you'll always know when a successful scan has been completed.



**Yellow, Red and/or PTT buttons** Enable scans with the simple press of a button or floating widget that works even if you're wearing gloves.

**Continuous Scan** Press the button once and rapidly scan multiple barcodes in a row.

### SonimWare /SOS

Coming Soon

#### It's how your most valuable assets remain that way.

Safety gear is a must have for any worker in the field. But what if there's an emergency and no time to call it in? The solution: Sonim SOS.

With the press of a button, Sonim SOS sends instant messages and location data to emergency contacts, making it faster and easier to request help. And because you can't put a price on worker safety, Sonim SOS provides this additional level of security at no cost.

#### Features

• Send instant messages and location data to emergency contacts with the press of a button.

• Audible On-Device Alarm

• Control settings from the Sonim CLOUD web-based platform.

• Completely customizable safety features that can be tailored for each user.



Press the red alarm key and SOS sends out instant messages and location data to emergency contacts.

## SonimWare Third-Party Applications & Solutions

Sonim works with leading application developers to provide integrated solutions that work seamlessly with SonimWare.

Push-to-Talk	MDM	Lone Worker/Man-down	Mobile Forms	GPS Tracking
AT&T EPPT	42Gears	CrisisGo	Actsoft Encore	Actsoft Encore
Bell PTT	Esper	Field Safe Solutions	AT&T Workforce Manager	Stient Passenger
ESChat	IBM MaaS360	OnGuard Lone Safety	StreetSmart	StreetSmart
Linc PTT	Microsoft Intune		Verizon Field Force Manager	
TASSTA	MobileIron			
Verizon PTT Plus	SOTI			
Zello	VMWare AirWatch			

## PUSH-TO-TALK

As a leading supplier of PTT-over-Cellular solutions, Sonim works closely with PTT providers, carriers and customers in both the public sector and private businesses.



**SonimWare offers support for leading PTT applications**

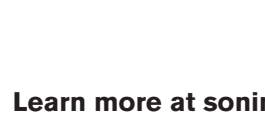
- Over-the-top (OTT)
- Carrier-integrated
- Mission-Critical (MCPTT)

**Software that's tightly integrated with hardware**

- OneTouch PTT activates call even if app is running in background
- Accessories that support full PTT functionality including channel selection and volume control
- LMR interoperability

## Built to withstand. Designed to serve. Discover what SonimWare can do for your organization.

Learn more at [sonimtech.com](http://sonimtech.com)



SonimWare: As reliable as those who depend on it.